Adelphia

<Month> 2005

Gus Rightchoice 1234 Grand Cable Way West Palm Beach, FL 33409 [Delivery Bar Code]

Dear Gus,

Over the years, you've changed, you've grown. You've developed your own lifestyle, and you deserve the best products and services to fit your changing needs.

Over the years, we've grown, too. We're so much more than Basic Cable! Our network is more reliable today than yesterday, and we are ready to exceed your expectations with innovative products like Video On Demand, Digital Video Recorders and High-Speed Internet service. Check out these new services for yourself – they've been developed with you in mind.

Don't Forget... Have Fun with Your Adelphia Products!

Reminder: Try Out the Onscreen Guide!

Adelphia Digital Cable not only has hundreds of channels, but our Onscreen Program Guide is the handiest one-stop source to see what's on.

• Press the **GUIDE** button on the left side of the remote, and then from the next menu, highlight "Program Guide" and press the SELECT button. You are now in the Onscreen Program Guide.

Try Out a DVR... Real Soon!

Don't miss who gets voted off the island next...tell your DVR the shows you don't want to miss – and your DVR will record every episode for you!

Test Drive My Video On Demand Tonight!

If you've got digital cable, then you've got VOD. Press the **GUIDE** button, **MENU** button or **A** button to access Adelphia OnDemand.

Mitch Aronson wrote to us saying, "I can't believe VOD comes free with my digital cable. I love watching free concerts on Music OnDemand! I can fast forward and rewind my shows too. It's amazing!"

Think About Getting a High-Definition TV.

Michelle Macatee emailed us to say:

"I'd been thinking about getting an HD television. So I bought one for football season. I am a big Philly fan. I was pretty surprised to find out Adelphia delivers all my local channels like NBC, FOX and CBS in HD. Now I feel like I'm on the field while I'm hanging out on my couch."

Plus, Michelle was happy to learn she'll also get **ESPN HD**, too!

Reminder: Adelphia High-Speed Internet is not only fast – It's safe too!

Adelphia High-Speed Internet is the fastest Internet service available in your neighborhood.* It also happens to be the safest.

Just go to www.adelphia.net and download our Freedom Internet Security Suite – it's free! Block those pesky pop-ups, protect yourself from viruses, and enjoy our Spyware protection.

As you can see, we know that growing means improving. The products and services we're bringing you today are better than anything you can get anywhere else! We're ready to assist you whenever you need us. We're happy to give you what you want, when you want it, 24-hours a day at **1-888-683-1000**. Give us a call anytime.

Sincerely,

Janie at Adelphia

*Speed claim based on a study of advertised residential download speeds offered by Verizon, Qwest, SBC and Bell South conducted on 6/10/2005. Actual download speeds may vary.